



Doing small things with

great love

CATHOLIC CHARITIES MAINE
ANNUAL REPORT 2016

Celebrating the "small things"

that Catholic Charities,
our donors, volunteers and our clients
accomplished in 2016



"Not all of us can do great things. But we can do small things with great love."

— Saint Teresa of Calcutta

There's nothing small about the number of Mainers in need, or the challenges they face. But working together, one day at a time, one small, positive action at a time, we at Catholic Charities Maine continue to make a difference for our most vulnerable neighbors.

In 2016, more than 56,000 people turned to Catholic Charities Maine for help and hope. Thanks to our 600+ employees, 600+ volunteers and more than 1,300 donors, we were able to respond, offering support and bringing recovery, teaching children and strengthening families, welcoming strangers and feeding the hungry — taking action, one step at a time, to make a difference.

*Every day, in a thousand small ways, we work to fulfill our mission:
to empower and strengthen individuals and families of all faiths, by providing innovative,
community-based social services throughout Maine.*

Eight visually impaired students got to see what "an ordinary day" is like

Cooking, cleaning, shopping, riding the bus, even volunteering — for two extraordinary weeks, eight eager participants in LIFE 101 (Learning, Independence, Fun, Employment) got hands-on experience doing all the ordinary things most of us take for granted.

An innovative collaboration between Maine's Division for the Blind and Visually Impaired, the IRIS Network, and Catholic Charities Maine's Education Services for Blind and Visually Impaired Children (ESBVIC), LIFE 101 offered participants the chance to spend two weeks at Southern Maine Community College. Participants did their own cooking, cleaning, shopping and even worked as volunteers at our own *Threads of Hope* thrift store in Portland!

It wasn't all work and no play, however — other activities included a train trip to Brunswick, a night out for dinner, and a trip to Funtown. As ESBVIC program director Nancy Moulton explains, "We worked hard to ensure that we had an appropriate balance of daily living tasks and extracurricular activities ... to build upon social skills and self-advocacy."

While the innovative program was recognized with the Northeast Association for the Education and Rehabilitation of the Blind and Visually Impaired (NE/AER) team award, the true reward was in seeing participants make great strides in completing the everyday "small" tasks.



Making everyday moments

extraordinary ones

“We shall never know all the good that a simple smile can do,” Saint Teresa said — at Jessie Albert Dental & Orthodontic Center, giving people the gift of a “simple smile” is the most important work we can imagine, and we see the value it brings to our patients’ lives, every day.

In the case of one patient, referred to us after completing treatment at St. Francis Recovery Center, a better smile means a better chance at getting a good job. For children born with cleft palates, for whom a simple smile can seem an impossible dream, our resident orthodontist Dr. Burton Rankie and his colleagues on the Maine Medical Center Cleft Lip and Palate Team are offering them a chance at a happy, healthy life.

“I feel that most of our patients are success stories,” says Clinical Director Meredith Davis. “We strive to give everyone their best smile.”

In 2016, the Center:

- completed a system-wide computer upgrade
- began a clinical affiliation agreement with the University of New England College of Dental Medicine to bring 4th-year dental students in for 12-week rotations

Giving the staff and patients at Jessie Albert Dental & Orthodontic Center a lot to smile about.

Investing in

The power of a smile



Fighting the numbers,
one step at a time



There’s nothing small about the numbers of drug overdose deaths now plaguing Maine. In 2015, 272 Mainers died from a drug overdose, with heroin or fentanyl the cause of 157 deaths and opioids involved in 111. Add to those numbers the hundreds of others — friends and loved ones, children and co-workers, neighbors and employers — whose lives are affected as well, and you have a crisis that threatens the quality of life we all enjoy.

At Counseling Services, we have responded to this epidemic in countless ways, from making the smallest changes to improve the efficiency of our intake process, Launching a “Faces of Recovery” Facebook series (above) to increase awareness about the recovery process and the critical role Narcan can play in saving lives, to acquiring substantial grants and expertise to strengthen our ability to make an impact.

In 2016, we

- increased our capacity for Medication Assisted Treatment by bringing on an additional physician
- partnered with the Milestone Foundation’s detoxification program to facilitate quicker access to treatment for clients completing a detox program
- expanded our reach by working with community groups like the Overdose Task Force, facilitated by the City of Portland Public Health Division, and the Mayor’s Substance Use Disorder Subcommittee, while building relationships with other community collaborators, like India Street Public Health Center

Finally, in dozens of small ways, we worked with clients to give them some much-needed hope. For some, it was a visit to a collaborative theatre or a Red Claws basketball game, for others, a winter tubing trip or a book reading. While in themselves, these activities may seem like no big deal, the chance to watch a game from a corporate box or hear another addict describe his life-changing journey can be a huge inspiration for those trying to turn their lives around.

Welcoming strangers



"I had a big house, with many, many employees — a driver, people to tend to the gardens, cooks, someone to wash my car. I had many things there, unlike now. But here, I have something I never had before — security."

— Ruben R.

A small thing, something most Americans take utterly for granted, that feeling of "security" is often all that refugees have when they arrive here to begin rebuilding their lives.

The United Nations estimates there are more than 65 million people forcibly displaced from their home worldwide. As the primary provider of refugee services in Maine, the need has never been greater.

In 2016, we:

- resettled 642 primary refugees, offering everything from a warm welcome at the airport to help securing housing, health services and employment
- conducted more than 40 outreach activities, including presenting our "In Their Shoes" interactive refugee experience to 22 businesses, faith-based groups and community organizations to educate others on the plight of refugees
- matched 100% of our clients seeking a professional mentor or *American Friend* with volunteers in the community

For refugees starting over in a new home, nothing is taken for granted and even the smallest displays of generosity from our staff and volunteers can renew their spirit.

We celebrated a golden anniversary filled with RICHES

On Wednesday, November 9, nearly 200 attendees gathered to mark Catholic Charities Maine's 50 years of service and to honor the outstanding individuals, businesses, and faith-based and community organizations who, in the words of CEO Stephen Letourneau "share our passion for empowering and strengthening individuals and families of all faiths here in Maine."

Six RICHES Awards — named for our core values of Respect, Integrity, Compassion, Hospitality, Excellence, and Stewardship — were presented, including a Lifetime Achievement Award to the Agency's founding CEO, Neil Michaud.

Nancy Pierce, of Cumberland Foreside, took home the Inspiration Award in recognition of her hard work and dedication revitalizing the *Good as New Thrift Store*, with four Partner Awards presented to the following:

Nonprofit Partner: Northern Maine Community College

Volunteer Partner: Larry Lachance

Faith-based Partner: St. Michael's Parish in Augusta

Healthcare Partner: HealthInfoNet

Hosted by Catholic Charities CEO Stephen Letourneau and the Most Reverend Robert P. Deeley, Bishop of Portland, the evening featured keynote speaker, President of Catholic Charities USA, Sr. Donna Markham, OP, PhD. Markham spoke of the collective call of the 165 Catholic Charities nationwide in "resolving to build bridges of hope, mercy and justice toward the creation of a culture of communal care responsive to the cries of those who are poor." Acknowledging the work of those being honored, she added: "I am honored to be here tonight to celebrate 50 years of working toward this vision being realized here in Maine."

Pictured L to R: Stephen Letourneau, Catholic Charities Maine CEO; Fr. Frank Morin, St. Michael's Parish; Larry Lachance; Bishop Robert P. Deeley; Neil Michaud; Timothy Crowley, President of Northern Maine Community College; Nancy Pierce; Gemma Cannon, HealthInfoNet; Sr. Donna Markham, President of CCUSA and David Madore, Catholic Charities Maine Board Chair



2016 Program Highlights



For seniors and people living with disabilities, just 2 hours of homemaking services a week can make all the difference in the world. *"They help me live in MY home, rather than A home,"* is how one grateful recipient explains the importance of such help. In all, **Independent Support Services supported 3,060 seniors** with the companionship and helping hands they desperately needed last year.

A golden opportunity to make energy efficient upgrades at our landmark **St. Elizabeth's** thanks to the *Grants to Green* initiative of the Maine Community Foundation, matched with a gift from the building's endowment fund and a visit from Senator Angus King championing affordable child care at **St. Louis** made 2016 an exciting year for our **Child Development Centers**, which **served 413 children last year.**

According to Mental Health America's 2016 report, 57% of adults with mental illness receive no treatment. Here in Maine, we worked to raise awareness and understanding of how mental health issues affect us all. Our **Behavioral Health Network provided treatment to 2,170 adults** battling mental health issues and behavioral disorders through community integration, behavioral health home and assertive community treatment services; including outreach to the homeless through our PATH program.

It is estimated that 10% of children in Maine have ongoing emotional, developmental or behavioral conditions that require treatment or counseling. In 2016, our **Behavioral Health Network provided treatment to 581 children and their families** through targeted case management, behavioral health home and Functional Family Therapy® services.

With drug overdose deaths in Maine reaching the level of one a day in 2016, **Counseling Services** and **St. Francis Recovery Center stepped up the fight, serving 1,224 adults** battling substance use disorders, mental health and/or co-occurring disorders as part of our Behavioral Health Network's continuum of care.

Through the award-winning LIFE 101 experience and thanks to our dedicated team of teachers, **341 children** received education and empowerment through our **Education Services for Blind & Visually Impaired Children.**

In a world where nearly 34,000 people are forcibly displaced every day as a result of conflict or persecution, our **Refugee & Immigration Services**, and the countless volunteers supporting their mission, are a beacon of hope to New Mainers. In 2016, we assisted **858 refugees and asylees** in re-building their lives here in Maine.

Maine has the oldest population by median age in the country, and for aging Mainers living in isolation, the feeling of loneliness is real. In response, our SEARCH program expanded in 2016 adding Franklin County to the list of clients being served throughout Androscoggin, Sagadahoc, Kennebec Counties, and the Bath/Brunswick area. **SEARCH volunteers offered companionship to 268 isolated seniors in the community** to ensure this vulnerable population isn't forgotten.

With an estimated one in three Maine children living in households where parents lack secure employment, even one more good meal can make a real impact. In 2016, our **Child and Adult Care Food Program served 7,673 children** in Maine childcare facilities with the kinds of nutritious food and healthy activities they need to reach their fullest potential.

With nearly 50% of all adults aged 30 or older having signs of gum disease, affordable dental care is critical in the fight against such oral diseases—which cause pain and disability for millions of Americans each year. Our **Jessie Albert Dental & Orthodontic Center** makes it possible for more people to receive the dental and orthodontic care they need and **helped ensure healthier smiles for 6,746 patients** just last year!

They bring new perspectives, traditions, and stories that enrich our communities culturally — but refugees also bring real skills, enhancing our workforce and contributing to our economy. Providing in-person interpreting and written translation services in more than 40 languages, Catholic Charities **Language Partners connected 4,952 lives** through its expert language services.

Churches have always been at the heart of their communities — through Parish Social Ministry, we add muscle to that heart, empowering parishioners to live out their baptismal call to serve the needs of their neighbors. From emergency relief services to grants to establish or expand ministries, **Parish Social Ministry helped 4,330 Mainers in need** find the financial, physical, and social support they needed from their neighbors last year.

Through our innovative *Farm for ME* program growing healthy vegetables on donated land, recycling efforts so nothing goes to waste and via two Food Banks in Aroostook County that supply 24 food pantries, our **Hunger & Relief Services was able to provide food assistance and true nourishment to 23,995 individuals.**

Threads of Hope thrift stores, with six locations in Caribou, Freeport, Monticello, Portland, Presque Isle and Sanford, support our programs and services with every penny of the proceeds going directly to fight poverty here in Maine.



"Put your heart, mind, and soul into even your smallest acts.
This is the secret of success."

— Swami Sivananda

Thanks to all who gave so generously

From January 1 to December 31, 2016 — your support allows us to continue to fulfill our mission to provide help and create hope for individuals and families of all faiths, with innovative, community-based social services throughout Maine.

GIVING CIRCLES

Ambassador's Guild (\$10,000+)

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Christopher and Nancy Pierce

1966 Society (\$5,000 - \$9,999)

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In memory of Marge Benson

In memory of Marge Benson

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Marie M. Foster
Fay Fouzol
Brian Fox
Jeffrey Frankel
Vincent Furey, Jr.
Thomas and Ruth Gagne
Melissa V. Gagne
Raymond Gagnon
Suzanne Gagnon
In memory of Jacqueline Turgeon
Kristen Gamache
Joan and Raymond Gamache
In memory of Rita Dubois
George Gamrat
Jose Garcia
James and Linda Garland
Forest Gates
In memory of Peter Gerra
Raymond Gauvin
Stuart and Andrea Gelder
Rev. Claude Gendreau
Jesse Gentile
Audra George
Anthony Germaine
Diane Gervais
Joseph and Maxine Ghiloni
Joanne Giard
Robert and Charlene Gibson
Rolande Giguere
Jeanne Giguere
Rita Gilbert
Robert Gildea
Teresa Gillis
In honor of Sarah Soltan
Brenda Girardin
Debra Knapp
Beth Glispi
Eugene and Sherri Go
Anne Godfrey-Wilson
In honor of Jack Moran
Catherine Good
In honor of Jerry Yoder
Mary E. Goodwin
Anne Goody
Paul Goscinski
Rose Gosselin
Leticia Goucher
Ivan Goulet

Theresa Goupil
Sindee Gozansky
Judith Grace
James Grant
Joyce Gray
Cynthia Grindle
Deborah Grover
Christie Guite
Beverly Guong
Charles and Michelle Guptill
Janette R. Gustafson
Juan Guzman
Emily Habeeb
Henry Hagenbach
David Hahn
J. Michaud Hahn
Tara M. Hajas
Paula Hale
Jill Halligan
Candy Hamel
Claire Hama
Anne Hardeshe
Loretta Harmon
Betty Hartley
Kevin and Amy Haskins
Cheryl Hathaway
Patricia Hayward
Joseph Hebert
Patrick Hebert
Shirley Helms
Billie-Jo Hemond
Tracy L. Hemond
George Hepner
In memory of Winifred Reuning
Nadine and John Hitchcock
Elizabeth Hodges
Matt and Vanessa Holman
Scott and Ruth Holst
Barbara Horr
Normand and Anita Houde
Kathryn Howard
Carolyn Howes
Kevin Huddy
Lynn J. Hueffed
Phillip and Linda Hussey
Deborah Ibonwa
Crystal Jackman
Mark Jandreau
Raymond Janelle
Crystal Jarvais
Pauline Johnstone
Michelle Jolin
Pam Jordan
George and Josephine Kakalis
Courtney P. Kaytis
Kathleen and Stephen Kelleher
Stacey Kelsey
John and Maura Kilgallen
Ervin and Christine Kimball
Mary King
Donald King
Gerald King
Barbara King
Debra Knapp
Beth Knell
Elizabeth Koltai
Elizabeth Koltai
Jane Kresser
Rita LaChance-Voss
Jan LaCroix
Robert LaDow
Mark Lambert
Dennis and Judith Landry
Carol Landry
Jeannine Landry
Linda Laney
Rose Lannon

Richard and Wendy Lapierre
Mark and Diane LaPointe
Rose Marie LaRocca
Leonard and Judith Larrabee
Arthur and Elizabeth Latini
Elie Lausier
Wilfred Lauze
Ethel Lavoie
William Lavoie
Manning Lawry
William and Carla Leathem
Bruce and Maureen Lebeau
Florence LeBlanc
Dein Leblanc
Lindsay M. LeBlanc
Renette Leblanc
Midge Leblond
Charles Lebrasseur
Jaime L. LeClair
Carolyn Leclair
Eva Ledger
Belinda Ledue
Arthur Ledue
Andre Lefebvre
Shirley Legere
Anneliese Lemmo
Lorna Leo
Marcel Lepage
Rachel E. Lessard
Gerard Letellier
Grace Letourneau
Delores Levecque
Anita Levesque
Deacon Jeffrey Lewis
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James and Doris Little
Sister Jean Little, RSM
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Susan Longobucco Hynes
Monica Lopez
Martha Lopez
Nancy Lord
Daniel Loring
Richard Lovely
Phoebe Lowell
Robert Lucas
Patricia Luchetti
Dennis and Elaine Lundgren
Paul and Emmalee Lynch
Robert and Kathleen MacIvor
Vanessa Macoy
In memory of Mrs. Ruth Macoy
Anne Macri
Rodney Macwhinnie
Raymond and Pauline Madore
Jane Maguire Tyde
Claude Mailhot
Wayne Maines
Kimberly Malone
Frederick Maloney
Carla Manganello
Susan Manning
Jeffrey Mansir
In honor of Kerry Mansir
Matthew Marcoullier
Philip Marquis
Joel and Catherine Marquis
In memory of Bradley Poitras
Michelle Marquis
Nancy Marston
Arthur and Joyce Martin
Ellen Martin
In memory of Marylin Safford
Audrey A. Martin
Destiny Martin

John McArdle
Peter McArdle
Diana McCain
Tom McCarthy
Fredric McCormick
In memory of Jessie Jeffers Landmesser
Sheila McGarr
April McIsaac
Anne McKenna
Robert and Patricia McLaughlin
Peter and Nancy McNelis
Bret and Sandra Meck
Janet Melvin
Tom Menendez
Benjamin Michaud
In memory of Marie Raymond
Deborah Mickelson
Frances Milano
Egan Millard
In honor of Charles Millard and Family
Richard and Mary Jane Monroe
Julie Monsen
Nigel Moodley
Mary Moon
Gary Moore
Therese Morency
Richard and Sally Morin
Roland Morin
Paul and Noreen Morin
Susan Morin
Mike and Mary Morrison
Jim and Nancy Moulton
Antony Mullaney
Roberto Muller
In honor of Ainsley Judge
Rosemary Murphy
Kathleen and Michael Murphy
John Murphy
Rev. Frank Murray
Geraldine Nadeau
Donna Nadeau
Monique Nadeau
Gloria Nappi
Alyssa Neumann
Frank Newell
Jen Newton
Cuong Nguyen
Virginia Nickless
Roger and Wanda Nolin
Ellen Nordholm
Pauline Normandie
Beth Nowack Cowan
In memory of Donna Sisson
Ruth Oakley
Marcia ODonnell
Richard ODonnell
Barbara Osmond
Amanda Ostlund
Nicole Ouellette
Julie Pacquette
Karen A. Paleschi
Sandy Palmer
Guy and Suzanne Paquette
Nick Paquette
Irvin and Cynthia Paradis
In honor of 50th wedding anniversary of Kenneth and Joan Paradis
Romeo Parent
Deena Albert Parks
Frank Patch
Richard and Donna Paul
In memory of David Day

Andy Paulhus
Nancy Peabbles
Sarah Pearce
In honor of Nancy Crawford
Donna Pearl
Edward Pearl
Alyssa J. Pekins
Doris Pelletier
Harold Pelletier
Gail Pelletier
Arline Pelletier
Sheila Penney
Claire Perreault
Hayden Perreault
Kristen Perreault
Joshua Perrigo
Walter and Barbara Perry
E.J. and Margaret Phelan
Venise Philbrick
Denise Picard
Sandra Picard
Amy Pichette
Leslee Pierce
James Pike
Christine Pitteroff
Frank and Barbara Piveronas
Herve and Madeline Poissant
Jesse Pomeroy
Laurence Pope
Calvin and Jeannie Poulin
Leatrice Poulin
Theresa Poulin
Mark Premann
Nancy Prentiss
In memory of the Lombard Family
Charles Prinn, III
Ann Proctor
Edward and Catherine Raymaker
Rev. David Raymond
Beth Readio
Doug Readio
Beatrice Reardon
Karen Redlon
Dale Reed
David Twitchell and Shelley Reed
John Reed
Gerard and Rosemary Reese
Patty Renaud
Lucille Remy
Esther Residence
Gerald and Priscilla Reynolds
Neia Rhodes
Mimi Rice
Debbie Richard
Violet Richards
Glen and Jody Richardson
Annette Rioux
Linda Risko
David Robinson
Gail Robinson
Janine Rodrigue
Marlene Rodrigue
Linda Rood
Linda Ross
David and Ann Rossignol
Joan Rothe
Therese Rouleau
Reverend Albert Roux
Allen Rowe
Janice Roy
Margaret Roy
Jason Roy
Courtney Roy
John and Anna Roy
Steve Rubnett

Wendy R Russell
In memory of Aunt Geneva
Mary Rustin
Lawrence Ryan
In honor of Meaghan Lydon
Anne Salamone
Galen and Joyce Santerre
Maurice Sayer
Michael and Elizabeth Schaab
Mary Schlessner
Diane Schrader
Sarah Scully
Lisa Seiferth
Peter Shaepley
Christopher Shaw
William and Shirley Sheehan
Beverly Shorey
Shunk Day Care
Karin Siedlecki
Anne Sites
Kristen Slocum
Christina Smith
Tracey Smith
Luc A. Snipe
Cory Snow
In honor of Coleen Sullivan and Dave Weissman
Michelle Snowden
Morton Soule
Martin Spahn
Richard and Rita Spinney
Yvonne Spizuoco
Carlton Spring
Brenda St. Amand
Anthony St. Denis
In honor of Kate St. Denis
David Stankiewicz
Wendy Starley
Danielle Stetson
Roger and Phyllis Stevens
Greg and Beverly Stevens
Roger Stevens
Janice Stevens
Christine Stevens-Sheehan
Robin Stidworthy
Jennifer Stone
Sue Sturtevant
Toby and Kimberly Suttie
John and Althea Sweeney
Barbara Sweezy
Robert and Kathryn Swegart
Marilyn Swenson
Deborah Swett
Christine Szalay
Ruth Tardif
Jeff and Sue Taylor
In honor of Scott Taylor
Kelly Taylor
Rachel Taylor
In memory of Joseph Hermann
Maurice and Diane Theriault
Sue Therrien
Heather Thibeault
Allen Thibodeau
In memory of Rena Levesque
Stephanie Thibodeau
Heidi Thompson
John Thorburn
In memory of Wallace R. Thorburn
Russell Titus
Rebecca Toliver
Staci Tozier
Rev. Philip Michael Tracy
Ruth Trites
Sarah Trites
Steven and Julie Tselikis

Bruce Turcotte
In honor of Amanda and Joseph Turcotte
Amanda Turcotte
In honor of Joseph T. Turcotte
Julie Turnage
Kari Vanderhorn
Carrie Varney
In memory of Alfred Poulin
Michael and Diane Vaughn
Pearl Veilleux
Jessica Vigue
James and Mary Vilakis
Victor and Waneta Vitiatz
Robert Waddle
Anton Wagner
Clare Wales
Pam and Dick Walsh
In memory of John E. Huber
Ken Ward
Elena Warner
Patricia Watkinson
Mary Lou Weaver
Gail Welch
Frank and Dolores Welch
Sean Welch
Don and Linda West
In memory of Irene Corkrey
Diane Weymouth
Robert White
John and Madeline Whitney
Margaret Wiken
Lionel and Priscilla Williams
Michael and Beth Williams
Cindy Wilson
In memory of Robert V. Connors
Wendy Wing
David Witham
Mardie G. Womeldorf
Donna Wone
Sandra Wone
Oliver Woshinsky
Valerie Wyman
In memory of William Hall
Margaret Yezil
Charles Yoder
In honor of Jerry Yoder
Donald and Bonnie Young
Joanne Zafonte
In memory of Orlando victims

CORPORATE DONORS

AAA Fire Extinguisher Co.
Adobe
ADP
Allen Signs with Impact
Allstate Giving Campaign
Aroostook Savings and Loan
Anthem
Aroostook Beverage Company
Arthur J. Gallagher Risk Management
Bangor Savings Bank
Berry Dunn
BGA Financial/Cross Employee Benefits
Blevins Logistics Trucking
CBRE/The Boulos Company
Carroll's Auto Sales
Casco Bay Management, Inc.
Cianbro
Cigna
Cintas
Coastal, Inc.
Coastal Road Repair
Concur
Connect Credit Union

M. C. Construction
CWS Architects
Dignity Memorial
Diversified Communications
Drummond & Drummond
Dynergy, Inc.
EAWR, Ltd
Edison Press
F.L. Putnam Investment Management Co.
G J Autobody
Grant Auctions
Great Falls Construction
Haley's Metalshop, Inc.
Kennebec Savings Bank
Key Bank
Kyocera Document Solutions
Liberty Mutual
Maine Family Federal Credit Union
Malone Commercial Brokers
MEMIC
Mercy Hospital
Met Life
MTA Benefits
Mutual of Omaha
Myers & Associates
Narrow Straits Piloting Services
Neokraft Signs, Inc.
NH Letter Carriers
Nimlock Maine
Olympia Sports
Patient Advocates LLC
Peoples Choice Credit Union
Port Printing Solutions
Pratt & Whitney
Richardson Remedies
Saco & Biddeford Savings Institution
Seabreeze Property Services
St. Joseph's College
TD Bank
Teamsters Local Union 42
Teamsters Local Union 59
Teamsters Local Union 493
The Boulos Company
Tidestone Solutions
Time Warner Cable
Town & Country Federal Credit Union
Troiano Waste Services
UBS
Verrill Dana, LLP
Voya Financial
WAGM-TV8
WB Mason
Wildwood Medicine
Wintergreen Arts Center
Winxnet
Wright-Ryan Construction, Inc.
Yankee Ford
Yvon Doyon Contractor

FOUNDATIONS

Atlantic Charitable Fund
Bessie Brooks Trust
Davenport Trust Fund
Doree Taylor Charitable Foundation
Elmina B. Sewall Foundation
ExxonMobil Foundation
George L. and Clara S. Shinn Fund of the Maine Community Foundation
Helen and George Ladd Charitable Corporation
Herbert and Grace Tyler Foundation
James F. and Mary R. Singleton Trust
John T. Gorman Foundation
Maine Community Foundation
Max Kagan Family Foundation

Messier-Costain Foundation
Portland Provident Assoc.
Ramsdell Designated Fund of the Maine Community Foundation
Sam Cohen Foundation
Short Fund of the Maine Community Foundation
Silicon Valley Community Foundation
The Beacon Charitable Corp
The Miley Foundation
The Speedwell Foundation
United Technologies Charity Trust
R.T. Vanderbilt Trust

AGENCIES

Aroostook Agency on Aging
Auburn Lewiston Rotary Breakfast Club
Catholic Charities, U.S.A.
Good Shepherd Food Bank
Smith Wiley Post 4 IV
United Way of Androscoggin
United Way of Aroostook
United Way of Central Northeastern Connecticut
United Way of Greater Philadelphia
United Way of Greater Portland
United Way of Kennebec Valley
United Way of Massachusetts Bay and Merrimack Valley
United Way of Mid Coast Maine
United Way of Mid Maine, Inc
United Way Suncoast
United Way of York County

RELIGIOUS

All Saints Parish
Association of Perpetual Eucharist
Brothers of Christian Instruction
Catholic Extension Mission
Catholic Order of Foresters
Christ the Divine Mercy Parish
Cressey Road United Methodist Women
Holy Spirit Parish
Knights of Columbus Immaculate Heart of Mary Council
Knights of Columbus United Church of Christ in Porter
Roman Catholic Diocese of Portland
Saint Anslem Road to Hope Walkers
Saint Rose of Lima Parish
St. Mary's Church
St. John's in Southwest Harbor
St. Maximilian Kolbe Parish
St. Therese Parish
Ursuline Sisters of St. Angela

MUNICIPALITIES

Cary Plantation
County of Aroostook
Town of Arrowsic
Town of Baileyville
Town of China
Town of Cooper
Town of Crystal
Town of Cyr Plantation
Town of Eagle Lake
Town of Easton
Town of Georgetown
Town of Hamlin
Town of Kennebunk
Town of Limestone
Town of Linneus
Town of Ludlow
Town of Mapleton

Town of Masardis
Town of Perham
Town of Phippsburg
Town of Portage Lake
Town of Sherman
Town of Van Buren
Town of Wallagrass
Town of Washburn
Town of Woodland

MEMORIAL GIFTS

In memory of John C. Malley
Harry Carlin
Cumberland County Soil and Water
Gerard Hawkins
Catherine Hendrix
Michael McGovern
William and Ann Rust
ScanSource, Inc.
Town of Cape Elizabeth
Kenneth Young
In memory of Roger L. Montminy
Deborah Doan
Paul Sawchenko
In memory of Lucille and Robert Robinson
Richard Cain
Dennis DiPrete
John Flaherty
David Goldenberg
John and Lynne Johnston

Karen LaBrie
Anne Marshall
Susan McDonald
MTASO Staff Union
Maureen Murphy
Karen O'Connell
Karen Taylor
In memory of Robert Sawyer
Peter and Mary Bourque
Jeffrey and Linda Neal
Kathryn Olmstead
Delbert and Sharon Ramey
In memory of Ted Stinson
David and Eleanor Bean
Robert and Judith Lawler
Alan Segal
In memory of Charlotte and Ted Stinson
Brad Williamson
In memory of Jerry and Alice Stivaletti
Nappi Distributors
Lawrence and Patricia Nickerson
Peggy Walsh
In memory of Jack Topolosky
O. George and Donna Harrington
Michael Mason
In memory of Lee Whittier
Mark Delaney
Brian Guthrie
Susan and Spencer Jones

Kirsten Marella
Paul and Maura Martino
Richard and Barbara Merrill
Jane Rowe
Widgery Thomas
Frederic Thompson
Kenneth Walton

VEHICLE DONATION PROGRAM

The following 50 individuals donated a vehicle to help support our programs and received a tax credit:
Rebecca Alley
Scott Arnold
Mr. and Mrs. Robert Bernier
Phillippe G. Boissonneault
Carla Braley
David Bryant
Heath Bumgardner
Mark Buxton
Michael Cannon
Steven Chabot
Michael Clark
Janice Clark
Jaline Cogswell
Rodger Crouse
Caleb Demers
David Dunning
David and Laura Ernst
Keith Gray
Julia Guliashka

James H. Hayman
James Healy
Alfred and Dorothy Hodson
Antonio Infante, Jr.
Mark and Diane LaPointe
Rose Marie LaRocca
Martin Malia
Phyllis L. McCormack
Julia Melia
Richard Miller
Daniel Modrusan
Steven Morse
Brian Oliver
Donald O'Sullivan
Bruce Peaslee
Glenn Pelletier
John R. Petty
David Potter
Robert D. Rippe
James Robertson
Mary S. Ryer
Sabre Corp.
Willis K. Sewell
James Seymour
Nelson Silva
Kathryn and Robert Slattery
Randall Souviney
Kellie Stinson
Christopher Taylor
Scott Wallach
Judy Wolfe

The 2016 Annual Report is published by the Development Office and lists gifts received between January 1, 2016 and December 31, 2016. Every effort has been made to ensure that these lists are accurate and complete. If your name was omitted inadvertently, or it appears incorrectly, please accept our apologies and contact the Development Office at (207) 523-1188.

Giving the Gift of Time

Catholic Charities Maine could not possibly accomplish all that it does without the countless hours contributed by loyal volunteers. We are very grateful to have the gift of your time and energy. Thank you for your incredible support.

Donors of Gift-in-Kind

Throughout the year Catholic Charities receives many in-kind gifts to help support our programs. From auction items to furniture for a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

2016 STATEMENT

Fiscal Year October 1, 2015 – September 30, 2016

EXPENSES

| | | | |
|--------------------------------|-------------------|---|--------|
| Program Services | | | |
| Specialized Community Services | 6,170,875 | = | 21.67% |
| Behavioral Health Services | 9,526,600 | = | 33.46% |
| Children and Youth Services | 2,197,223 | = | 7.72% |
| Direct Assistance Pass-Through | 4,395,738 | = | 15.44% |
| Elder Care | 4,703,401 | = | 16.52% |
| Retail Operations | 1,157,150 | = | 4.06% |
| Food Bank, Farm, and Recycling | 321,040 | = | 1.13% |
| Subtotal | 28,472,027 | | |
| Development and PR | 387,962 | | |
| Unallocated support services | 231,877 | | |
| Total unrestricted expenses | 29,091,866 | | |
| Income (loss) from operations | (588,435) | | |

UNRESTRICTED REVENUES AND GAINS

| | | | |
|--|-------------------|---|--------|
| Government Sources | 14,293,614 | = | 50.62% |
| Medicaid | 7,755,974 | = | 27.47% |
| Program Service Fees | 2,655,433 | = | 9.40% |
| Catholic Appeal (Roman Catholic Bishop of Portland) | 703,046 | = | 2.49% |
| United Way contributions | 366,735 | = | 1.30% |
| Grants, contributions and bequests | 385,823 | = | 1.37% |
| <i>Threads of Hope</i> Thrift Store Retail sales | 1,212,908 | = | 4.30% |
| Rent and other, net | 344,268 | = | 1.22% |
| Investment income | 127,633 | = | 0.45% |
| Net assets released from restriction | 391,737 | = | 1.39% |
| Total unrestricted revenue and gains | 28,237,171 | | |

OTHER INCOME ACTIVITY

| | |
|---|------------------|
| Nonoperating activity | |
| Gain (loss) on interest rate swap liability | 2,819 |
| Loss from discontinued operations | \$(69,034) |
| (Decrease) increase in unrestricted net assets | (654,650) |
| Temporarily restricted net assets | |
| Contributions | 408,572 |
| Investment Income | 23,576 |
| Change in beneficial interest | (15,137) |
| Net assets released from restriction for operating purposes | (391,737) |
| Increase in temporarily restricted net assets | 25,274 |
| Permanently restricted net assets | |
| Contributions | 10,000 |
| Investment (loss) Income | 17,865 |
| Change in beneficial interest | (56,605) |
| (Decrease) in permanently restricted net assets | (28,740) |
| Change in net assets | (658,116) |
| Net assets at beginning of year | 6,205,829 |
| Net assets at end of year | 5,547,713 |

2016 BOARD OF DIRECTORS

| | |
|--|------------------------|
| Bishop Robert P. Deeley <i>President</i> | Deacon Bob Cleveland |
| Reverend Monsignor Andrew Dubois <i>Diocesan Chaplain</i> | Craig Foster |
| Hon. David Madore <i>Chair</i> | Sr. Jean Little |
| Mark LaPointe <i>Vice Chair</i> | Deacon John McAuliffe |
| Rachel Grivois <i>Treasurer</i> | John J. McCormack |
| Barbara Smith <i>Secretary</i> | Kathleen Conley Murphy |
| Stephen P. Letourneau <i>Chief Executive Officer</i> | Romeo Parent |
| | Dan Reardon |
| | Sr. Ellen Turner |



Inviting YOU:
What small thing will you do this year to make a difference?

You could volunteer an hour or a day of your time...make a purchase or a donation at one of our *Threads of Hope* thrift stores... or pledge a financial gift today or as part of your estate planning. There are as many ways to help as there are those in need — and just one small action can change the world for a heart in despair.



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MAINE