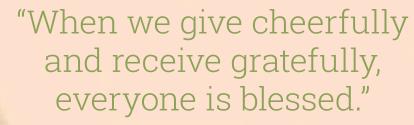
365 DAYS OF GIVING HELP & HOPE



CATHOLIC CHARITIES MAINE ANNUAL REPORT 2017



- MAYA ANGELOU

Here's to those who gave to Catholic Charities Maine in 2017 —

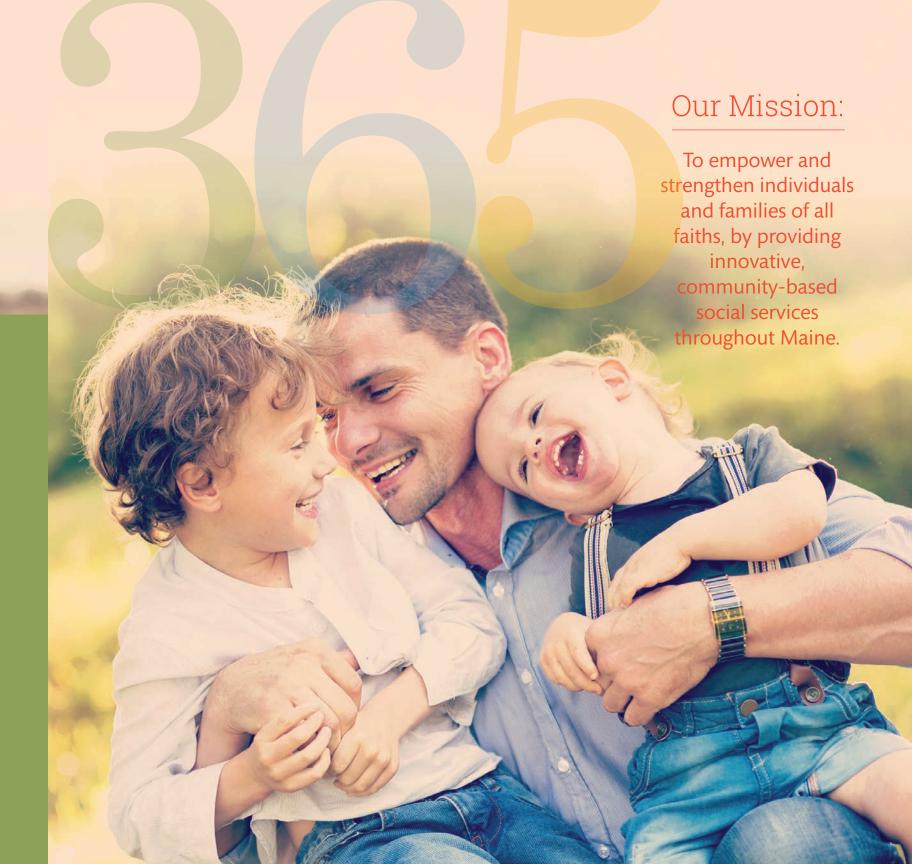
to those who shared their resources to keep our programs and services operating, and to those who gave of themselves, with their time, their treasures, and their talents.

We cannot fulfill our mission without you — your capacity to care, to respond with compassion, and give of yourselves unconditionally. Thanks to your support, working through our communities and parishes, we can continue to serve the poor, protect the vulnerable, and welcome the stranger.

In this annual report we celebrate the impact of your good works, and spotlight some of the creative, thoughtful ways our volunteers and donors were able to give:

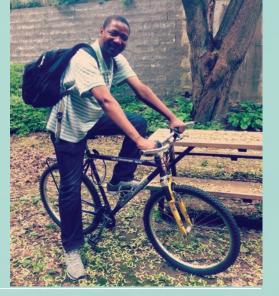
- a parish refitting bicycles for newly-arrived refugees to give them freedom and independence
- a therapist donating dolls to give seniors companionship and love
- a volunteer sharing a love of reading to give kids a brighter start in life
- corporate sponsors improving their communities with gifts of money and volunteers

We recognize with gratitude the many donors who have invested in Catholic Charities Maine. Your generosity inspires us.





A great idea GIVES neighbors a lift



At All Saints Parish, a group of seven Roman Catholic churches in midcoast Maine, they have a motto: "We believe and we share." So when Catholic Charities put out the word that it was seeking donations of gently used bicycles for our Refugee and Immigration Services (RIS) program, All Saints promptly answered the bell.

"It was awesome," says Hannah DeAngelis, program director of RIS. "Our contact, Arnie Besier, called and said, 'We have 34 bikes on our lawn!""

The idea for the bike drive came to VISTA volunteer Dana Dotson after working a few months at RIS. "We're always struggling with the problem of transportation for our clients," says Hannah. "There are a lot of needs people have when they come here, and self-sufficiency is the most immediate. I think a bike is a really smart part of that ... helping people to be able to move around the city on their own terms."

With the help of Portland Gear Hub, a local non-profit, the bikes are being refitted and presented to grateful clients. In addition to the bicycles, Catholic Charities provides helmets, locks, and lights, as well as a safety program focusing on state bicycle laws and rules for sharing the road with cars, and Dana has even biked with some clients to work to make sure they arrive safely.

Helping put refugees on the road to self-sufficiency is a big challenge — but with problem solvers like

Dana and the sharing hearts of parishes like All Saints, there are no obstacles we cannot overcome.



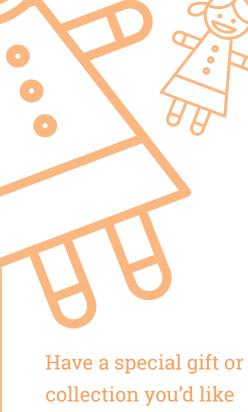
A GIFT brings new life to lonely hearts

When psychiatrist Ames Curtis first created her Dear Aunt Polly dolls, back in 1985, she had no idea the gift they would one day prove to be for lonely seniors. Her donation of more than 900 dolls to Catholic Charities' Independent Support Services (ISS) and SEARCH programs have helped change the lives of elderly Mainers living alone and in nursing home and healthcare facilities around Maine.

"It's beautiful to see," says Judy Peace, assistant supervisor of ISS.

"These elderly folks, they have somebody to love again. The dolls remind them of their grandparents or their peers. They began to reminisce and tell stories." Our homemakers and volunteers have seen the folks in their care move from confusion and isolation and begin to regain their socialization skills and interest in living. For men, finding themselves alone for the first time in decades after their wives have passed away, the dolls give them "someone to talk to and sit with during meals."

"I was hoping they would go to a lot of people who are aging ... who are lonely," says Curtis, "because I think they really can become like companions." With the gift of her dolls, she has given lonely seniors a whole new lease on life.



Have a special gift or collection you'd like to donate? Most of our programs have "Wish Lists" — your gift could be the answer to someone's prayers!



A retired teacher GIVES her time to share a love of reading

They say "once a teacher, always a teacher." That's certainly true for Wendy Warnecke, who left the suburban elementary schools of New York City for retirement in Maine eight years ago, but couldn't leave behind her love of teaching.

"Literacy opens up the world to us," she says, with enthusiasm. "It is critical to our development and gives us choices as we grow into adulthood. My goal each week is to pique the children's curiosity about books and have them enjoy the hands-on activities during circle time. The activities I bring reinforce small motor skills, beginning reading, writing and number skills, and encourage creativity."

Volunteering at St. Louis Child Development Center in Biddeford has turned out to be, in her own words, "a perfect fit." After five years, she still loves coming in, "even during the summer months. I continue to enjoy finding new books and planning appropriate activities ... I thank the St. Louis Community for allowing me to be a part of the life of the children in the Rainbow room!"

Proof that those who give, receive the best rewards of all.





Ready to share your passion with a person in need? Volunteer!

Corporate **GIVING** provides healthy returns

"Well, we don't take on or let go of anything easily," says Aroostook Savings & Loan
President John Swanberg when asked about the company's 15 years and counting
commitment to the Feed the County initiative with our Food Banks in Aroostook County.

From the early days of food and thrift store donation collections all across town and cereal box drives at the branches to today's robust fundraising events, parade appearances and educational public service campaigns with fellow Feed the County corporate partner WAGM-TV, Aroostook Savings & Loan believes helping friends and neighbors isn't just good for business. Its for the greater good of the community.

"We've been in the trenches with Catholic Charities and see how food insecurity is affecting so many good, hardworking people, so as long as there is a need we're committed to doing something about it," says Vicki Keaton, Vice President.

The Catholic Charities Food Banks supply 24 pantries all across Aroostook County and also grow healthy vegetables on donated land through its Farm for ME program. In 2017 more than 23,000 individuals were served by the program.

"We've built such great relationships in the community and it's a wonderful feeling to see someone who's been helped in the past come back and now be able to donate or volunteer. We're just thankful to be a part of it all," adds Keaton.

And we're thankful to all the businesses that recognize how investing in Maine's most vulnerable populations helps build stronger, better communities for us all.





In 2017, Catholic Charities Maine relied on thousands of giving hearts helping thousands of Mainers in need.

Our 613 employees brought hope to those in despair, companionship to those in darkness, and help to those who might otherwise get no helping hand at all.

Our 710 volunteers contributed more than 43,500 hours at a value of over \$895,000 to help further our mission.

Our 1,308 donors gave more than \$937,546* so that we might continue to provide 20+ programs and services to more than 50,000 Mainers in desperate need:

3,351 seniors received companionship and a helping hand from Independent Support Services and SEARCH

327 children received safe, loving, educational childcare at St. Elizabeth's and St. Louis Child Development Centers

Our **Behavioral Health Network** provided treatment to 1,574 adults battling mental health issues and behavioral disorders through community integration, behavioral health home and assertive community treatment services; including outreach to the homeless through our PATH program

442 at-risk children and families received therapeutic support from Children's Behavioral Health Home and Functional **Family Therapy**

343 visually-impaired children were educated and empowered through our Education Services for Blind & **Visually Impaired Children**

648 refugees were welcomed by our Refugee & **Immigration Services**

1,046 adults battling substance abuse, mental health and/ or co-occurring disorders found hope and help through **Counseling Services and St. Francis Recovery Center**

*Does not include United Way, federal and state grants, or Diocesan funding.

Jesse Albert Dental & Orthodontic Center brightened **6.669** smiles

6,038 children in Maine childcare facilities received the gift of nutritious food and healthy activities in our Child and Adult **Care Food Program**

4,282 Mainers found loving support in their community through Parish Social Ministry

Language Partners connected 3,682 lives through its interpreter services

22,536 residents of Northern Maine received food assistance from our **Hunger & Relief Services Program**



THANKS TO ALL WHO GAVE SO GENEROUSLY

Thanks to all who gave so generously from January 1 to December 31, 2017 – your immense support allows us to continue to fulfill our mission to provide help and create hope for individuals and families of all faiths, with innovative, community-based social services throughout Maine.

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AGENCIES

Auburn-Lewiston Rotary Breakfast Bath Roatary Club Lewiston-Auburn Rotary Club Portland Rotary Club United Way of Androscoggin

United Way of Aroostook United Way of Central & Northeastern Connecticut United Way of Eastern Maine United Way of Greater Portland United Way of Kennebec Valley United Way of Massachusetts Bay and Merrimack Valley United Way of Metro Chicago United Way of Mid Coast United Way of Mid Maine, Inc. United Way of York County United Way Suncoast

RELIGIOUS

All Saints Parish Brothers of Christian Instruction Catholic Golden Age Catholic Order of Foresters Welfare & Relief Fund Christ The King Parish Congregation of the Presentation Eggemoggin Reach Quakers Houlton Maine Council Knights of Columbus 1873 Knights of Columbus Council 2219 Knights of Columbus Immaculate Heart of Mary Council Piper Shores Parishioners In honor of Father Father Richard Roman Catholic Diocese of Portland Saint Anslem Road to Hope Walkers St. Norbert Abbey Sisters of Mercy/Northeast Community St. Mary's Church/Houlton Council of Catholic Women St. Paul the Apostle Parish St. Therese Parish Winthrop Center Friends Church

MUNICIPALITIES

Cary Plantation Pleasant Ridge Plantation County of Aroostook Town of Arrowsic Town of Bailevville Town of Castle Hill Town of Chapman Town of China Town of Cooper Town of Crystal Town of Eagle Lake Town of Easton Town of Georgetown Town of Hamlin Town of Kennebunk Town of Linneus Town of Mapleton Town of Masardis Town of Perham Town of Portage Lake Town of Sherman Town of Van Buren Town of Wallagrass Town of Washburn Town of Woodland

MEMORIAL GIFTS

In memory of Rita M. Martel Bruce and Karen Martel Praxair Matching Gifts Program In memory of Larrie Lavoie

Edwin O. Smith High School Amy Sweeney *In memory of Josephine Dunn* Ann Daigle Janice Cook Collins Manufacturing Donald Santerre Anna Saar Patrick and Rita Fortin Colleen and David Foster Marjorie Tribou Peter and Sandra Prescott Maine Diocesan Council of Catholic Women (MDCCW) Past Presidents Club of MDCCW *In memory of Jeanette Desneige* Grenier Jeff and Sharon Tourigny Andrew and Donna Dunn In memory of Janet Cummings Rush Mary Yaconiello David deMercado Nancy Austermann In memory of Floyd Ledger Elizabeth Calkins Mark and Lyndell Lavigne Allene Bowler **Betty Bradstreet** Gerald and Priscilla Gallagher Cynthia Ellis Douglas and Bonita Beaulieu John and Lucian Cronkite Frederick and Nancy Stine Jean Roberts Robert Haddad In memory of Dr. Donald Belliveau Chrysanne Chotas and Mari Richards Laura Vish Kathy Lara and Clem Nilan Leslie Mourmouras Blanche and Henry Mikrut Jeffrey Loiter Lee Maxey Wavnflete School Susan Symula Juliann Welch Janice Pendleton Ramona Harmon Philip and Nancy Foisy Arthur and Sallie Huot Margaret Austin Denise Dovon Marianna Boivin William and Audrey Bergen David and Ardith Sutfhen Theodore and Norma Truman Southern Maine Health Care

Joan Casavant

Irene Bureau

HONORARY GIFTS

In honor of Wedding of Liz Herrle and Dave Greer Christy Rheam Elizabeth Hassett Kathleen Stearns Mark Hampton

VEHICLE DONATION PROGRAM

Deng Agot Edwin L. Booth, Jr. Charlene Buzza Michael Chabot Michael Connell

Edward Di Cristofaro Alan Dickey Patrick J. Furlong Michael Gaige Sara Goldberg John Guerra Clifford Guerrette Peter LaMontagne Roger Libby John Lough Tim Masse Bob McBreen Lionel Menard Joshua Morse Charles O'Neill Jane Parrish Lueji Phaphety Corinna Pickett Shervl Plummer Keith Richardson James Robetson Scott Rollins Richard Seger Christina Shea Sharvn Shearer Robert Slattery Phaeng Southisombath Kevin J. Tiernev Aurelie Wallach Caitlin Willard

The 2017 Annual Report is published by the **Development Office and** lists gifts received between January 1, 2017 and December 31, 2017. Every effort has been made to ensure that these lists are accurate and complete. If vour name was omitted inadvertently, or it appears incorrectly, please accept our apologies and contact the Development Office at (207) 523-1188.

Giving the Gift of Time Catholic Charities Maine

could not possibly accomplish all that it does without the countless hours contributed by loyal volunteers. We are deeply grateful for your gift of your service. Thank you for your incredible support!

Donors of Gift-in-Kind Throughout the year Catholic

Charities receives many in-kind gifts to help support our programs. From auction items to furniture for a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

2017 STATEMENT

Fiscal Year October 1, 2016 - September 30, 2017

UNRESTRICTED REVENUES AND GAINS

Government Sources	14,171,406	=	52.06%
Medicaid	6,932,347	=	25.47%
Program Service Fees	2,806,391	=	10.31%
Catholic Appeal (Roman Catholic Bishop <mark>of Portland)</mark>	695,275	=	2.55%
United Way contributi <mark>ons</mark>	401,477	=	1.47%
Grants, contribution <mark>s and bequests</mark>	349,027	=	1.28%
Threads of Hope Th <mark>rift Store Retail sales</mark>	1,075,002	=	3.95%
Rent and other, net	315,612	=	1.16%
Investment income	222,287	=	0.82%
Net assets released from restriction	253,984	=	0.93%

Total unrestricted revenue and gains 27,222,808

EXPENSES

Program Servi <mark>ces</mark>		
Specialized Community Serv	ices 7,275,659	= 26.42%
Behavioral Health Services	8,812,776	= 32.00%
Children and Youth Services	1,968,450	= 7.15%
Direct Assistance Pass-Throu	gh 3,597,751	= 13.07%
Elder Care	4,388,686	= 15.94%
Retail Operations	1,178,395	= 4.28%
Food Bank, Farm <mark>, and Recycl</mark>	ing 314,750	= 1.14%
Subtotal	27,536,467	
Development and PR	384,685	
Unallocated support services	278,848	
Total unrestricted expenses	28,200,000	
Income (loss) from operation	(977,192)	

OTHER INCOME ACTIVITY

Nonoperating activity				
Gain on interest rate swap liability	30,622			
Loss from continuing operations	(946,570)			
Decrease in unrestricted net assets	(946,570)			
Temporarily restricted net assets				
Contributions	708,800			
Investment Income	44,915			
Change in beneficial interest	167,517			
Net assets released from restriction				
for operating purposes	(253,984)			
Increase in temporarily restricted net assets	667,248			
Permanently restricted net assets				
Contributions	10,000			
Investment income	37,573			
Loss in beneficial interest	(71,803)			
(Decrease) in permanently restricted net asse	ets (24,230)			
Change in net assets	(303,552)			
Net assets at beginning of year	5,547,713			
Net assets at end of year	5,244,161			

	2017 BOARD	OF DIRECTOR
	Bishop Robert P. Deeley	Robert Ayotte
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