



Taking the future
in our hands

Catholic Charities Maine
ANNUAL REPORT 2013



Matthew 26:11
“The poor will always be with you,”

Jesus told us, and today, nearly 2,000 years later, the mission he left to us — to serve them with compassion and respect — has never been more critical.

In 2013, the reality of fulfilling our mission — in the face of budget cuts, inflation, increased need and increasingly stretched resources — was more challenging than ever.

Luckily, Mainers know a thing or two about overcoming challenging conditions, and we did what we do best: we rolled up our sleeves and got down to work.

In this 2013 Annual Report, we celebrate everyone who joined hands with us to take on challenges with energy and creativity and seek solutions to the problems of today as well as those we will continue to face.

In addition to acknowledging a year of achievements, we also offer our thanks:

To those who weren't afraid to get their hands dirty, working the earth to create a garden or cleaning out a closet to donate to one of our thrift stores ...

to those who brightened the life of a neighbor with a helping hand or simple companionship ...

to those who offered the hand of friendship to a stranger.

To all of you who help us fulfill our mission each and every day, we salute you.



2013 CLIENTS SERVED

Last year, Catholic Charities Maine relied on more than a thousand pairs of helping hands — more than 700 full-time, part-time and on-call employees and 685 volunteers who gave 47,576 hours of their time — to serve food to the hungry, find housing for the homeless and companionship for the lonely, offer hope to the despairing, and provide guidance and compassion for the weakest and most vulnerable of our neighbors.

In 2013, Catholic Charities Maine's 25+ programs served more than 48,700 Mainers statewide:

2,290 seniors were able to remain independent and live in their own homes through our **Independent Support Services and Agapé Home Care**

412 children received safe, loving, educational childcare at St. Elizabeth's, St. Joseph, and St. Louis **Child Development Centers**

1,594 adults living with serious and prolonged mental illness received the help and support they needed through our **Adult Mental Health, Assertive Community Treatment, and Support & Recovery Services**

663 at-risk children and families received therapeutic support from **Children's Case Management and Functional Family Therapy**

303 visually-impaired children were educated and empowered through our **Education Services for Blind & Visually Impaired Children**

361 refugees were welcomed by our **Refugee & Immigration Services**

915 adults battling substance abuse, mental health and/or co-occurring disorders found hope and help through **Substance Abuse and Mental Health Counseling Services and St. Francis Recovery Center**

122 elderly Mainers received companionship and a helping hand from **SEARCH**

Jessie Albert Dental & Orthodontic Center brightened **5,267 smiles**

6,095 children in Maine family childcare homes received the gift of nutritious food and healthy activities from our **Child and Adult Care Food Program**

3,113 Mainers found loving support in their communities through **Parish Social Ministry**

Language Partners connected **3,409** lives through its interpreter services

24,196 residents of northern Maine received food assistance from the **CCM Food Bank**

According to the U.S. Census, **more than one in ten Maine residents live below the poverty line.**¹



Maine now ranks second nationwide for percentage of residents age 65 and older, many of whom are living alone.³

Maine's most vulnerable, by the numbers

Take the future in hand with us!

Open this insert to see how four Catholic Charities Maine programs are making a difference. If you are ready to lend a hand, visit us at ccmaine.org.

Here in Maine, it is estimated that **one in every four children under the age of five lives in poverty.**²



Maine may be one of the least diverse states,⁴ but our **Refugee & Immigration Services helped 350 refugees** last year with affordable housing, English language tutoring, and employment and mentoring services.

Sources: 1. 2012 Report on Poverty, www.maine.gov/spo/economics; 2. Maine Children's Alliance; 3. Administration on Aging, 2012; 4. U.S. Census Bureau, 2010

2013 STATEMENT

Fiscal Year October 1, 2012 – September 30, 2013

EXPENSES

Program Services			
Specialized Community Services	10,717,510	=	37.0%
Behavioral Health Services	9,068,829	=	31.3%
Children and Youth Services	4,598,051	=	15.9%
Other Programs	247,888	=	0.9%
Development and PR	299,412	=	1.0%
Direct Assistance Pass-Through	4,039,053	=	13.9%
Subtotal	28,970,743		
Unallocated support services	264,668		
Total unrestricted expenses	29,235,411		
Income (loss) from operations	(323,539)		

UNRESTRICTED REVENUES AND GAINS

Government Sources	12,511,308	=	43.3%
Medicaid	9,990,919	=	34.6%
Service Fees	2,688,480	=	9.3%
Catholic Appeal	526,114	=	1.8%
Diocesan Endowment	92,400	=	0.3%
United Way	396,107	=	1.4%
Grants, contributions and bequests	558,583	=	1.9%
Rent and other, net	601,908	=	2.1%
Retail sales	1,130,817	=	3.9%
Investment income	116,743	=	0.4%
Annual Appeal	85,326	=	0.3%
Gain in assets	-	=	0.0%
Net assets released from restriction	213,167	=	0.7%

Total unrestricted revenue and gains 28,911,872

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with a monetary gift to fund any of our programs, you can give online at www.ccmaine.org/donate.

OTHER INCOME ACTIVITY

Nonoperating activity	
Gain(loss) on interest rate swap liability	52,734
(Decrease) increase in unrestricted net assets	(270,805)
Temporarily restricted net assets	
Contributions	268,376
Investment Income	10,595
Change in beneficial interest	(22,684)
Net assets released from restriction for operating purposes	(213,167)
Increase in temporarily restricted net assets	43,120
Permanently restricted net assets	
Contributions	-
Investment Income	33,296
Change in beneficial interest	58,743
Increase in permanently restricted net assets	92,039
Change in net assets	(135,646)

Net assets at beginning of year 6,187,172

Net assets at end of year 6,051,526

A big hand to all our donors!

We really couldn't do it without you. Thanks to all who gave generously from October 1, 2012 to December 31, 2013 — your support allows us to continue to fulfill our mission, to provide help and create hope for individuals and families of all faiths, with innovative, community-based social services throughout Maine.

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C. and Carolyn Hallee	George and Josephine Kakalis		Travis Lee	Michael and Sharon Poulin	Michael and Sharon Poulin		William and Bonnie Stoloski	United Way of York County	United Way of York County
Belinda Hallett	Theresa Kates		Jennifer Leonard	Eileen Strebel	Eileen Strebel		William and Bonnie Stoloski	UNUM	UNUM
Dori Hallman	Gary Potter and Judy Katzel		Paul Lerley	Fay Pouzol	Fay Pouzol		Anthony Strodel		Margaret Yezil



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2013: TAKING THE FUTURE IN OUR HANDS

"May God bless you with tears to shed for those who suffer from pain, rejection, starvation and war, so that you will reach out your hand to comfort them and change their pain into joy.

And may God bless you with the foolishness to think that you can make a difference in the world, so that you will do the things which others tell you cannot be done."

— FRANCISCAN BENEDICTION



CATHOLIC CHARITIES MAINE